



By Royal Charter

# Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2015

This is to certify that:

HDFC ERGO General Insurance Company  
Limited  
6th Floor, Leela Business Park  
Andheri Kurla Road  
Andheri (East)  
Mumbai 400 059  
Maharashtra  
India

Holds Certificate No:

**FS 593892**

and operates a Quality Management System which complies with the requirements of ISO 9001:2015 for the following scope:

Policy Issuance and Servicing of General Insurance Products for Retail and Corporate Clients.

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 2012-12-23

Latest Revision Date: 2018-12-05

Effective Date: 2018-12-07

Expiry Date: 2021-12-06



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...making excellence a habit.™

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.  
An electronic certificate can be authenticated [online](#).  
Printed copies can be validated at [www.bsi-global.com/ClientDirectory](http://www.bsi-global.com/ClientDirectory) or telephone +91 11 2692 9000.  
Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization.  
This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000  
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK  
A Member of the BSI Group of Companies.

Certificate No: **FS 593892**

Location	Registered Activities
HDFC ERGO General Insurance Company Limited 6th Floor, Leela Business Park Andheri Kurla Road Andheri (East) Mumbai 400 059 Maharashtra India	Top Management, M.R., Retail Operations including Banca, Banking Operations, Corporate Operations, Rural Operations, HR, IT, Logistics, Administration & Procurement, Maintenance
HDFC ERGO General Insurance Company Ltd. Branch Office: Ambadeep Building 14 Ground Floor, Kasturba Gandhi Marg Connaught Place New Delhi 110 001 India	Proposal Management, Premium Cheque Banking, Cover Note Management, Policy Issuance, Endorsement, Walk-in Customer Management, Administration of facilities.
HDFC ERGO General Insurance Company Ltd. Branch Office: Ground Floor, Eros Tower Opp. Nehru Place Metro Station Nehru Place New Delhi 110 019 India	Proposal Management, Premium Cheque Banking, Cover Note Management, Policy Issuance, Endorsement, Walk-in Customer Management, Regional corporate line Operations, Administration of facilities.
HDFC ERGO General Insurance Company Ltd. Branch Office: 1st Floor, Block No. 2 Bhoomi Saraswathi Ganjawala Lane, Borivali (W) Mumbai 400 092 Maharashtra India	Proposal Management, Premium Cheque Banking, Cover Note Management, Policy Issuance, Endorsement, Walk-in Customer Management, Administration of facilities.
HDFC ERGO General Insurance Company Ltd. Branch Office: D-301, 3rd Floor Eastern Business District (Magnet Mall) LBS Marg Bahndup West Mumbai 400 078 Maharashtra India	Proposal Management, Premium Cheque Banking, Cover Note Management, Policy Issuance, Endorsement, Walk-in Customer Management, Administration of facilities.

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Location	Registered Activities
HDFC ERGO General Insurance Company Ltd RR Towers II, 2nd Floor, 94/95, TVK Industrial Estate, Guindy, Chennai 600 032 Tamil Nadu India	Proposal Management, Premium Cheque Banking, Covernote Management, Policy Issuance, Endorsement, Walk-in Customer Management, Administration of facilities
HDFC ERGO General Insurance Company Ltd. Branch Office: No. 25/1, 2nd Floor Shankarnarayana Building, Building No. 2 MG Road Bangalore 560 001 Karnataka India	Proposal Management, Premium Cheque Banking, Cover Note Management, Policy Issuance, Endorsement, Walk-in Customer Management, Administration of facilities
HDFC ERGO General Insurance Company Ltd. 206, 2nd Floor, Shoppers Plaza IV Opp. BSNL Telephone Exchange Road Navrangpura Ahmedabad 380 006 Gujarat India	Proposal Management, Premium Cheque Banking, Cover Note Management, Policy Issuance, Endorsement, Walk-in Customer Management, Administration of facilities
HDFC ERGO General Insurance Company Ltd. 5th Floor, Tower 1 Stellar IT Park C-25, Sector-62 Noida 201 301 Uttar Pradesh India	Central Operations Services (COPS), Retail Processing (DE and QC), Health Claims, NCB Management, Tie-up Exception Booking, Fleet Management and Administration
HDFC ERGO General Insurance Company Ltd. 25/1 Second Floor Shankarnarayana Building Building No.2 M G Road Bangalore 560 001 Karnataka India	Proposal Management, Premium Cheque Banking, Cover Note Management, Policy Issuance, Endorsement, Walk-in Customer Management, Administration of facilities

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Certificate No: **FS 593892**

**Location**

**Registered Activities**

HDFC ERGO General Insurance Company  
D-301, 3rd Floor  
Eastern Business District (Magnet Mall)  
LBS Marg, Bhandup West  
Mumbai 400 078  
Maharashtra  
India

Top Management, MR, Retail Operations including Banca,  
Banking Operations, Corporate Operations, Rural Operations,  
IT, Logistics, Administration of facilities, Maintenance, Policy  
issuance, Endorsement, Customer Experience Management  
(Inbound and Outbound)

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